Good Submission Practice (GSubP) Trainer’s Manual

Part I
Organizing GSubP Training Workshop

APAC RA-EWG
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# Glossary

**APEC RHSC:** Asia-Pacific Economic Cooperation Conference, Regulatory Harmonization Steering Committee

**Certified GSubP Trainer:** The GSubP trainer who completed the common and applicant (the Trainer) sessions of the GRM CoE Pilot Workshop

**CoE:** Center of Excellence

**Facilitator:** The training staff who takes a role to proactively support and facilitate group discussions in the GSubP Training Workshop

**GRevP:** Good Review Practice

**GRM:** Good Registration Management

**GRM CoE Pilot Workshop:** The train-the-trainer pilot workshop on GRM held by a CoE established under APEC RHSC.

**GSubP:** Good Submission Practice

**GSubP Training Workshop:** The training workshop on GSubP for applicants held in each APEC economy

**Moderator:** The training staff who organizes and manages the GSubP Training Workshop. Usually, the Trainer acts as a Moderator

**Secretariat:** The training staff who takes care of all logistic arrangements of the GSubP Training Workshop

**Speaker:** The training staff who provides lecture and/or practice in each session of the GSubP Training Workshop

**Trainee:** Participants of the GRM Training Workshop
1 INTRODUCTION

1.1 Purpose and structure of this manual

The purpose of this document is to help Certified GSubP Trainers (hereafter “the Trainers”) to organize and manage effective GSubP training program for applicants in their own economy or organization(s).

This manual is designed to provide practical instructions to the Trainers for planning, preparing and holding a GSubP Training Workshop. It also covers the follow-up activities to be performed after each workshop.

In this section, general instructions to the Trainers are provided. More practical and detailed instructions on each process of preparation, implementation and follow-up activities of the training workshop will be described in subsequent sections.

1.2 Objectives of GSubP training

The objectives of the GSubP training are

- To understand overall concept of GRM and GSubP
- To acquire knowledge and practical skills for preparing application dossier and managing submission in high quality

The Trainer is recommended to confirm these objectives with all participants at the beginning of the training workshop.

1.3 Process and methodology

The Trainer is expected to organize one and half day or two days GSubP training workshop in their organization(s) by referring to this manual.

In order to hold successful training workshop, it is essential to work with other training staffs (see Section 3.1 Planning for training). The Trainer shall act as a moderator and form a training team consisting of competent Speakers, Facilitators and Secretariat.

It is highly recommended that the training is not dominantly depending on the lectures but also use practice, case studies and group discussions as appropriate so that Trainees can actively be involved in the process of learning. Facilitators are expected to play an important role to proactively facilitate discussions among the trainees in practice and group discussion sessions.
2 PREPARATION FOR THE TRAINING

2.1 Training staff

For successful GSubP training, The Trainer, as a moderator, is recommended to establish a training team consisting of the following staffs.

Moderator

☐ The training staff who organizes and manages the GSubP Training Workshop. The Trainer is expected to acts as a moderator.

Speaker

☐ The person who provides lecture and/or practice in each session of the GSubP training workshop. A moderator can also be a Speaker.

☐ Speaker needs to be assigned for each topic. Basically, at least a couple of Speakers will be necessary to cover all GSubP training sessions. The Certified GSubP Trainers or other regulatory experts having sufficient professional knowledge and experiences about GSubP can become Speakers.

Facilitator

☐ Facilitator needs to be assigned at least one person for each table in practice and group discussion sessions. They are expected to take a role to proactively support and facilitate group discussions among the trainees.

☐ Facilitators need to have good understanding of the purpose, contents, procedure and their role in group discussions so that they can provide effective contribution in the practice sessions. It is recommended that the Trainer and Speakers have a meeting with facilitators before the training workshop and share how to proceed with these sessions.

Secretariat

☐ It is highly recommended to have staffs that take care of all logistic arrangements of the workshop.

2.2 Planning for training

Qualification of trainee:

☐ In initial phase of a series of GSubP trainings, the preferred target trainee of the workshop is regulatory affairs personnel having more than 3 years of experience in application submission or the person who takes the role of main contact window with review authorities in applicants’ organization.
After the initial phase, regulatory affairs personnel with experience of less than 3 years and other department staffs who have been or will be involved in preparation of regulatory submission can also be candidate trainees.

- Appropriate number of total trainees in each workshop will be around 25 to 30 assuming that groups of 5 to 6 trainees will be formed in practice and group discussion sessions. This number can be flexible depending on available number of facilitators and other factors. However, for effective coordination of group discussion sessions, groups of 5 to 6 trainees with one facilitator per group are recommended.

- In order to have fruitful training workshop, it is important to know background, knowledge and experience of the participants in the area of regulatory operations and application submissions. It is recommended that such information is collected at registration for participation.

**Curriculum and Agenda:**

- As a preferred option, the Trainer can organize the GSubP Training Workshop as a part of the comprehensive GRM Training Workshop in collaboration with the review authorities. In this case, the curriculum of the GRM CoE Pilot Workshop can be used as a model.

  If this option is not feasible, a GSubP Training Workshop for applicants can be arranged independently. A model curriculum of the GSubP Training Workshop is shown in Appendix 1 of this manual.

- Curriculum and agenda of the GSubP Training Workshop should basically follow corresponding sessions of the GRM CoE Pilot Workshop. If necessary, a minimum customization is allowed to fit the condition of local regulatory system and requirements. The followings are some examples of such customization.
  
  - Example #1
    
    If ICH-CTD is the required format of application dossier by your review authority, you may add a session to explain about CTD structure and its requirements in detail.
  
  - Example #2
    
    If your review authority has defined specific procedure and requirements for consultation meetings with applicants, you may explain it in the training session of ‘Effective Communications’.

**Training Materials:**

- All the materials of GSubP training used in the GRM CoE Pilot Workshop can be used in the GSubP Training Workshop in each economy.
It is also possible for the Trainers to prepare and use additional materials taking the local regulatory environment into consideration (see *Curriculum and Agenda*).

- Copy right of the material: The materials of the GRM CoE Pilot Workshop should not be used for any commercial or profit-making activity unless specific permission is granted by the copyright owners.

**Timeline:**

- Actual time required for individual session depends on prior knowledge/experience of the trainees, depth of discussions and the number of questions during the workshop. Trainers and/or other staffs need to create time schedule of each session with sufficient margin.

**Administrative support:**

**Pre-learning**

- An e-learning system is available for pre-training. All participants shall be instructed to finish the e-learning curriculum prior to the on-site workshop training.

**Registration for participation**

- The Trainer can adopt appropriate method and procedure for the trainees’ registration.
- It is recommended to collect information about background, knowledge and experience of applicant in the area of regulatory operations and application submissions through the registration process of the GSubP Training Workshop (see *Qualification of participants*).

**Certificate of training and evaluation form**

- The certificate of participation is available in Appendix 2 of this manual.
- The Trainers are requested to gather feedback from participants of the GSubP Training Workshop using the defined evaluation form. The form is available in Appendix 3 of this manual.

### 3 CONDUCTING THE GSUBP TRAINING

The Moderators, Speakers and Facilitators are supposed to carry out the workshop following the developed agenda (see 2.2 *Planning for training: Curriculum and Agenda*). Outline of each session of the GSubP Training Workshop with guidance and tips for the Speakers/Facilitators of each session are provided in Part II of this manual.

Speakers and Facilitators of each session are recommended to refer the guidance in Part II to make the session more effective and fruitful for the participants.
Seat arrangement:

- There is no special requirement in seat arrangement during lecture sessions. For practice sessions, it is recommended to make groups with 5 to 6 Trainees and at least one Facilitator in each table. (see 2.2 Planning for training: Qualification of participants).

Opening remark/introduction:

- Opening remark can be provided by the Trainer or a representative of the training organization. It is recommended to cover the followings in introduction session.
  - Confirmation of workshop objectives (see 1.2 Objectives of GSubP training)
  - Introduction of agenda, schedule and handout materials
  - (Self-)introduction of Speakers, Facilitators and Trainees (optional)
  - Explanation about the evaluation form
  - Other housekeeping issues

Role of Facilitator in practice & group discussions:

- In practice and group discussion sessions, Facilitator in each table is supposed to help assignment of roles of participants in the group (leader, timekeeper, recorder etc.) as necessary.

- Facilitator is also expected to provide adequate support mainly to the leader of the group to facilitate discussions, e.g. clarify what to do next, provide a summary of discussions, asking questions to encourage response, keep discussions going in appropriate direction. Speakers and Facilitators are recommended to have a meeting before the training workshop and share how to proceed with these sessions smoothly.

Handling of Q&A

- A list of FAQ will be prepared based on the Q&A during the GRM CoE Pilot Workshop and provided to the Trainer. The Speaker and Facilitator can use the document for preparation for Q&A sessions.

- They may also contact the moderators/speakers of the GRM CoE Pilot Workshop for advice when they receive a new question from Trainee.

Wrap-up & closing remark:
Wrap-up and closing remark can be provided by the Trainer or other representative of the training organization. It is recommended to cover the followings.

- Brief summary of each session and confirmation of take home message
- Issuance of the certificate of participation (Appendix 2) for the trainees who finished all the sessions
- Collection of filled evaluation form (see 4.1 Evaluation of the Workshop: Evaluation form)
- Request for cooperation in the follow-up survey (see 4.1 Evaluation of the Workshop: Follow-up survey)

4 FOLLOW-UP ACTIVITY

4.1 Evaluation of the Workshop

Evaluation form:

- The Trainer is requested to gather quick feedback from the participants using the defined evaluation form (Appendix 3). The feedback should be used to produce a report of the GSubP Training Workshop which is to be submitted to the secretariat of the GRM CoE Pilot Workshop.

Self-evaluation by Moderators/Speakers:

- During the workshop, the Trainer/Speakers can informally assess effectiveness of the training by checking for comprehension after various modules. The Speakers should make note of areas where content is being retained and as well as areas it is not and assess why. This should be done throughout the training and used for preparation of report of the GSubP Training Workshop as well as improvement for next workshop.

Follow-up survey:

- Follow up surveys will be conducted periodically to the participants of the GSubP Training Workshop to evaluate the overall effectiveness of GSubP. The Trainer is requested to cooperate with the secretariat of the GRM CoE Pilot Workshop when conducting such survey.
4.2 **Reporting of the Workshop**

The Trainer is supposed to prepare a report of the GSubP Training Workshop and submit to the secretariat of the GRM CoE Pilot Workshop within a couple of months.

The report shall cover the following items.

- List of participants & training staff
- Agenda
- A briefing of the workshop
- Summary of participants’ evaluation

5 **REFERENCES**

1. Good Submission Practice (GSubP) Guideline for Applicants, Endorsed by APEC RHSC  


3. Good Submission Practice (GSubP) Trainer’s Manual Part II: Session Outline of the GSubP Training Workshop
6 APPENDIX

Appendix 1: Model curriculum of GSubP Training Workshop

✧ In case the GSubP Workshop is held independently (not as a part of comprehensive GRM Training Workshop with the review authorities)
✧ Based on two-day workshop model
✧ Including time for Q&A

DAY 1

<table>
<thead>
<tr>
<th>TIME</th>
<th>TOPICS / SPEAKERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30-9:00</td>
<td>REGISTRATION</td>
</tr>
<tr>
<td>9:00-9:20</td>
<td>OPENING REMARKS</td>
</tr>
<tr>
<td>9:20-10:00</td>
<td>Overview of GSubP</td>
</tr>
<tr>
<td></td>
<td>Session 1: Basic concept of GRM and GSubP</td>
</tr>
<tr>
<td></td>
<td>Speaker: xxx</td>
</tr>
<tr>
<td>10:00-11:30</td>
<td>Session 3: An Overview of Good Submission</td>
</tr>
<tr>
<td></td>
<td>Speaker: xxx</td>
</tr>
<tr>
<td>11:30-12:30</td>
<td>LUNCH BREAK</td>
</tr>
</tbody>
</table>

Applicant-Specific Sessions

<table>
<thead>
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<th>TIME</th>
<th>TOPICS / SPEAKERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:30-14:30</td>
<td>Session A1: Planning of Application</td>
</tr>
<tr>
<td></td>
<td>Speaker: xxx</td>
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<tr>
<td>14:30-15:00</td>
<td>BREAK</td>
</tr>
<tr>
<td>15:00-17:10</td>
<td>Session A2: Preparation of applicant dossier/ Practice: How to prepare application dossier Part I</td>
</tr>
<tr>
<td></td>
<td>Speaker: xxx</td>
</tr>
</tbody>
</table>
### DAY 2

**Applicant-Specific Sessions (contd.)**

<table>
<thead>
<tr>
<th>TIME</th>
<th>TOPICS / SPEAKERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00-9:30</td>
<td>REGISTRATION</td>
</tr>
<tr>
<td>9:30-11:30</td>
<td><strong>Session A2:</strong> Preparation of applicant dossier/ Practice: How to prepare application dossier Part II  &lt;br&gt; <strong>Speaker:</strong> xxx</td>
</tr>
<tr>
<td>11:30-12:30</td>
<td>LUNCH BREAK</td>
</tr>
<tr>
<td>12:30-15:45</td>
<td><strong>Session A3:</strong> Effective communications - Focusing follow-up actions during review period- &lt;br&gt; / Practice: Case study of how to handle inquires  &lt;br&gt; <strong>Speaker:</strong> xxx</td>
</tr>
<tr>
<td>15:45-16:00</td>
<td>BREAK</td>
</tr>
<tr>
<td>16:00-16:30</td>
<td><strong>Session A4:</strong> How to define the core competency of applicants  &lt;br&gt; (Summary of panel discussions in the GRM CoE Pilot Workshop)  &lt;br&gt; <strong>Speaker:</strong> xxx</td>
</tr>
<tr>
<td>16:30-16:45</td>
<td>SUMMARY &amp; CLOSING REMARKS</td>
</tr>
</tbody>
</table>
Appendix 2: Certificate of participation

_certificate_of_participation_template.doc
Appendix 3: Evaluation form
To be attached when ready

Draft for review: Oct 18th, 2016

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