1st Thailand GRM Conference, Bangkok, Thailand, June 26-28, 2018

Good Review Practice – Communications

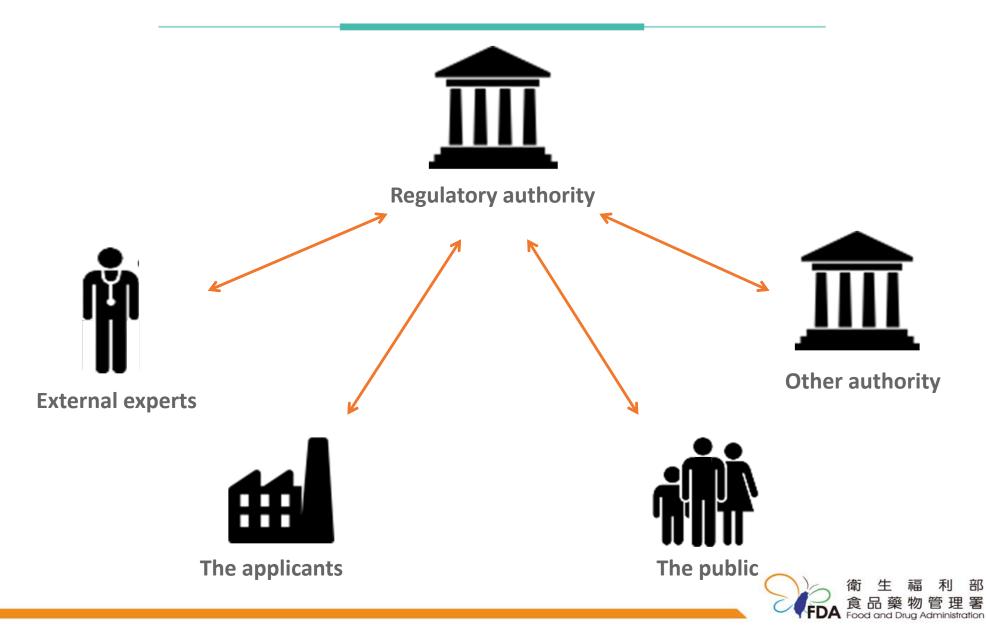
- Fundamentals of Communication for Regulatory Authorities and Experience Sharing on Interagency communication

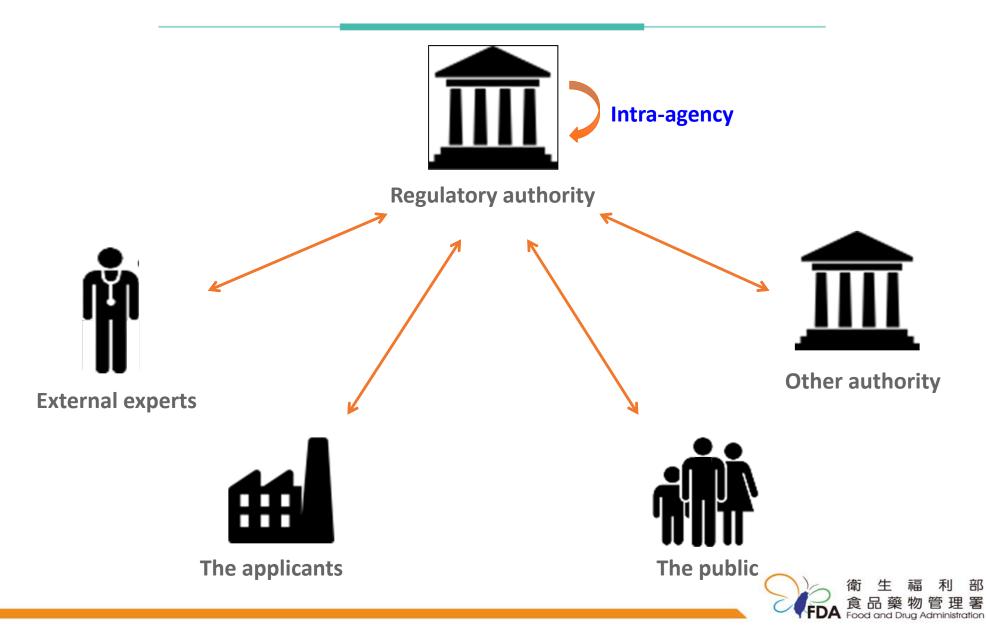
Hsien-Yi Lin, PhD

Senior Reviewer, Division of Medicinal Products

Taiwan Food and Drug Administration







Intra-agency communications

Improving efficiency by:

- Collaboration among scientific reviewers
- Defining roles and responsibilities
 - Review team members
 - Leadership
- Transparency
- Equal voices

Open, clear, constructive and timely communications in:

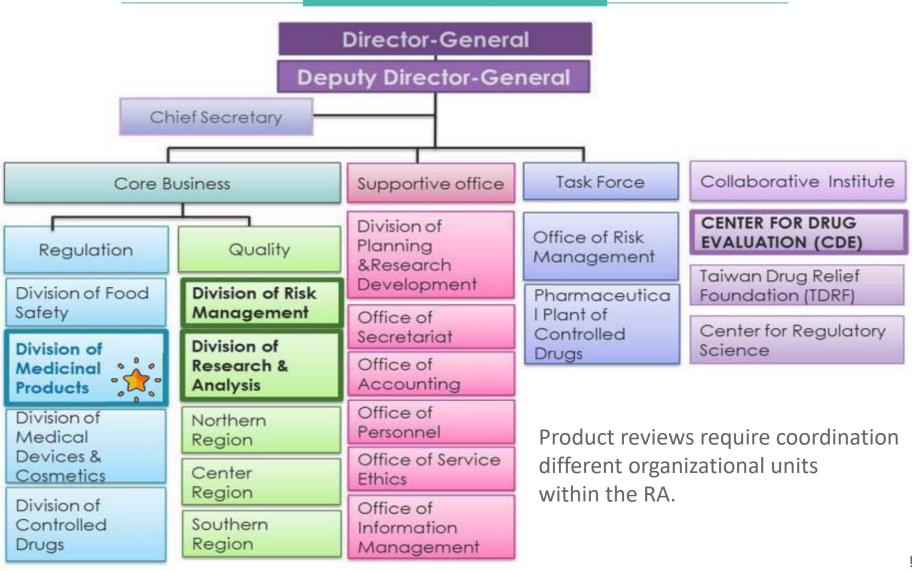
 Progress of review, sharing review findings, differing data interpretations, resolution mechanisms, decision makings on actions

Establishing format and process of communications

- Within agency
- With external stakeholders (experts, public, RA, applicants, etc.)

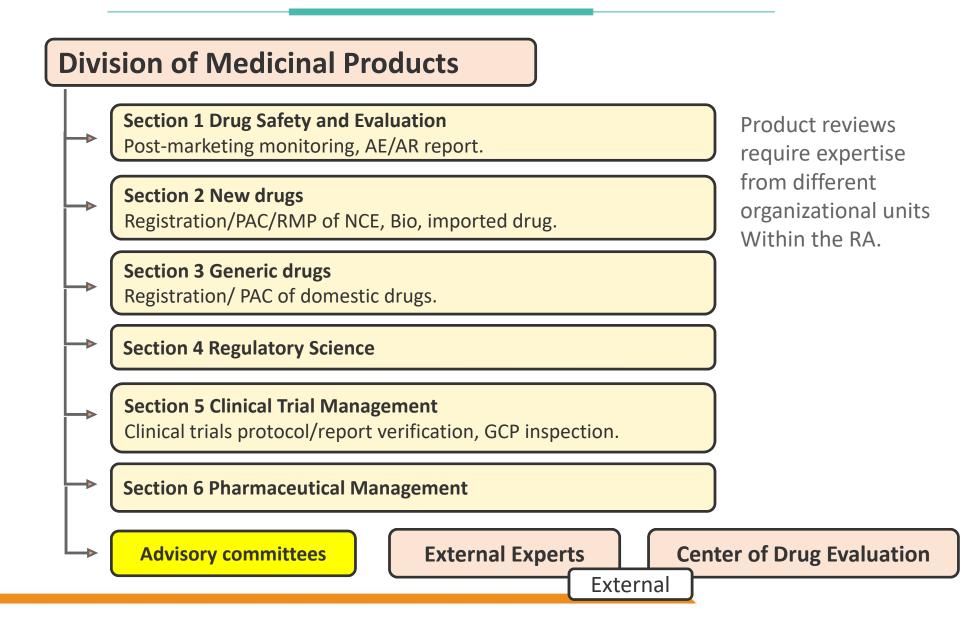
Evidence-based review and decision making are critical for accountability!

TFDA Organization Chart

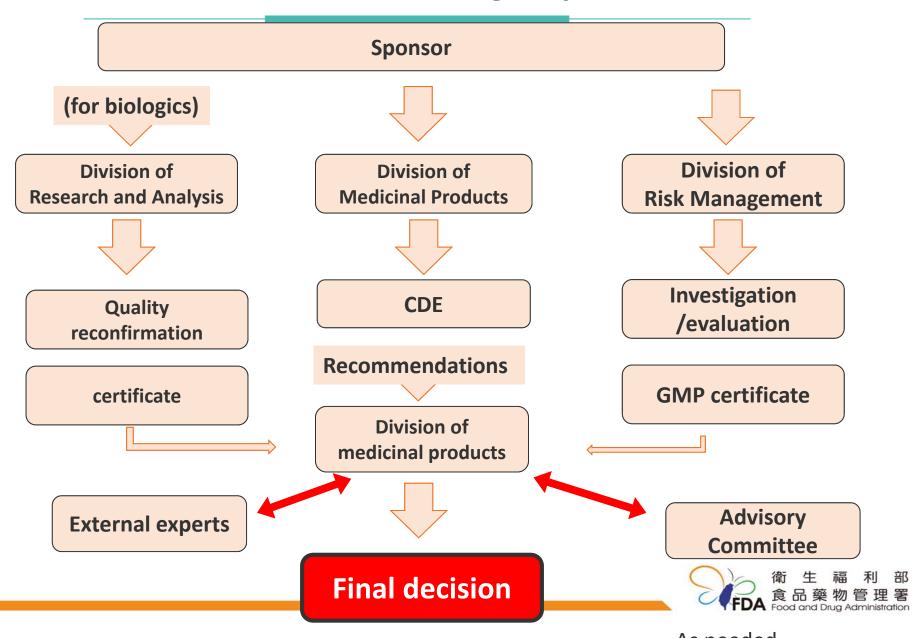


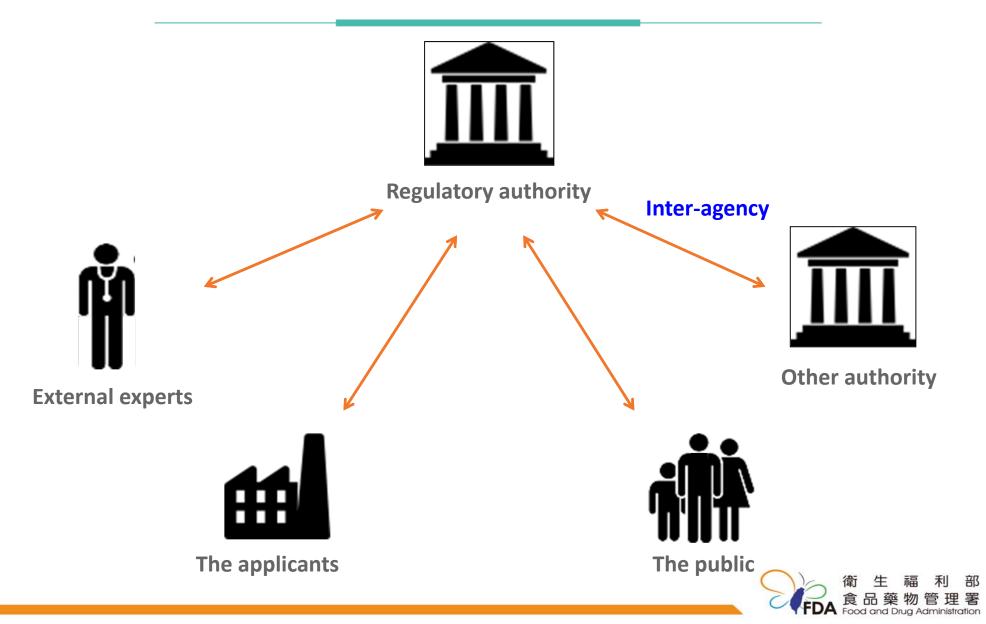


Division of Medicinal Products Organization Chart



TFDA Review Process and Intra-agency Communications





Inter-agency communication

- Can increase the efficiency and quality of medical product development and review process
- Usually needs an inter-agency agreement in a form of MOU (Memorandum of Understanding), confidentiality arrangements, and consent from the applicants
- Types of communications-
 - Published guidelines, application decisions, available review reports to effectively facilitate the review and decision making
 - Actively pursuing reviews during review, e.g., non-clinical, clinical and inspection findings
 - Joint nation review of applications if possible
- Establishing format and process of communications to comply with nation's laws and inter-agency agreement

Application decision is still up to the Nation



Examples of Interagency Communication with TFDA

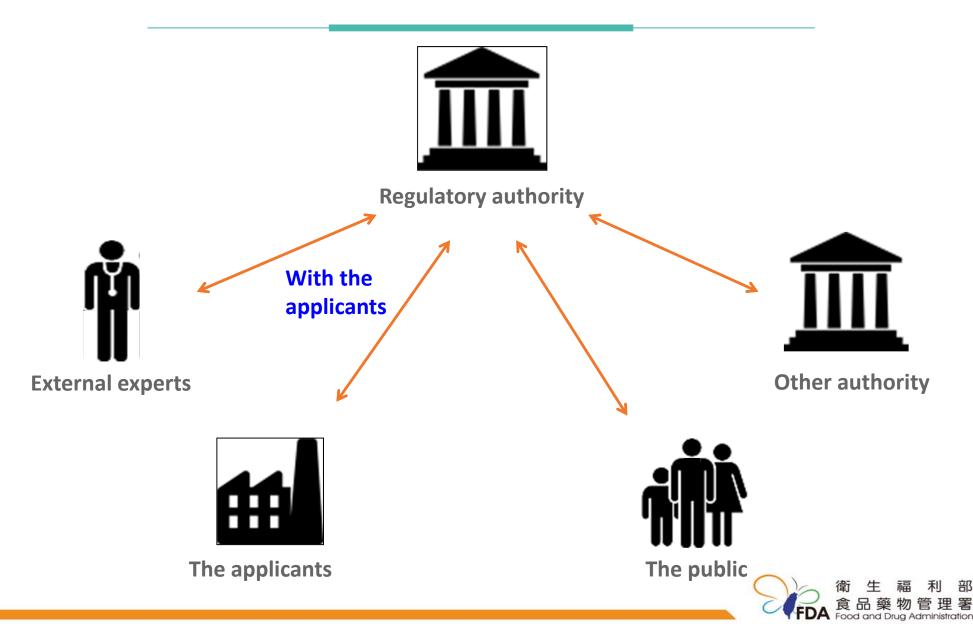
Sharing and awareness of information:

- Participation of international or regional harmonization initiatives, such as membership in APEC, ICH, IPRP and PIC/S
- Hosting APEC GRM CoE training events
- Information exchanges with other regulatory authorities
 - Annual joint conference of Taiwan and Japan on Medical Products Regulations
 - Collaboration document over Pharmaceutical regulations with NPRA
 - Workshops featuring experts from other authorities
- Posting regulatory actions
 - Assessment reports for approved NCE
 - Information of domestic and international manufacturers conferred with GMP certificates by Taiwan regulatory authorities

Consideration of review findings:

New drugs review scheme pilot with PMDA





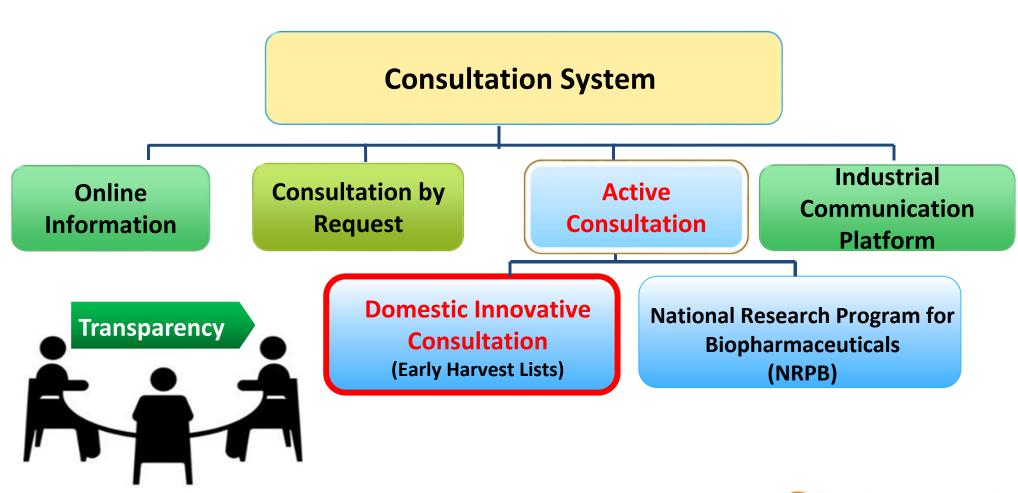
Communication with applicants

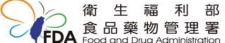
- Before and after submissions, and during regulatory review
- Published available guidelines provide insights into RA's current thinking and expectations for better quality submissions and compliance
- Important timelines
 - Product development or pre-IND and IND stage (getting more important)
 - Pre-NDA
 - During NDA reviews
 - Postmarketing requirements
- Establishing format and process of communications
 - Formal meetings, submissions, e.g., face-to-face meeting, teleconference, or written response only (WRO)
 - Preliminary comments, final meeting minutes, and responses
 - Including feedback mechanisms

Nothing is final until all available information has been reviewed

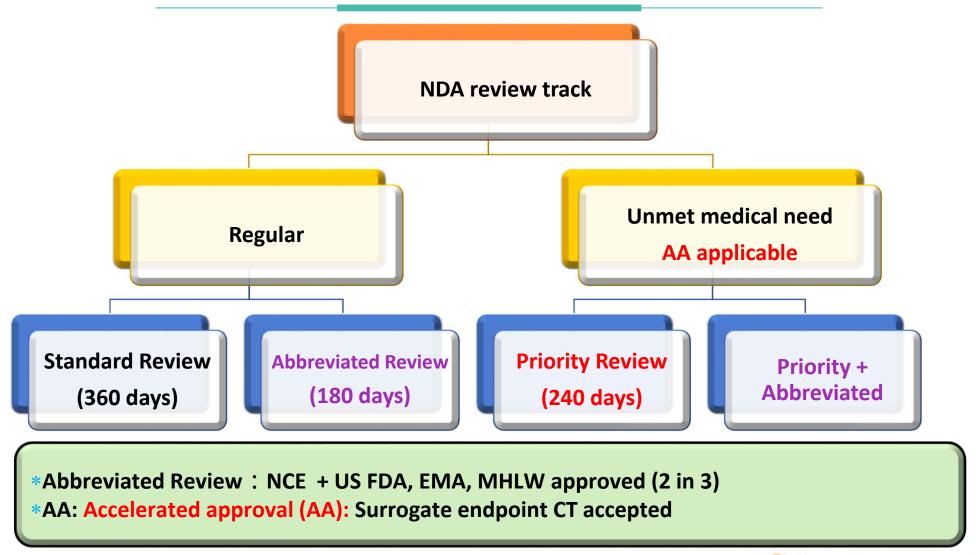


Consultation system in Taiwan





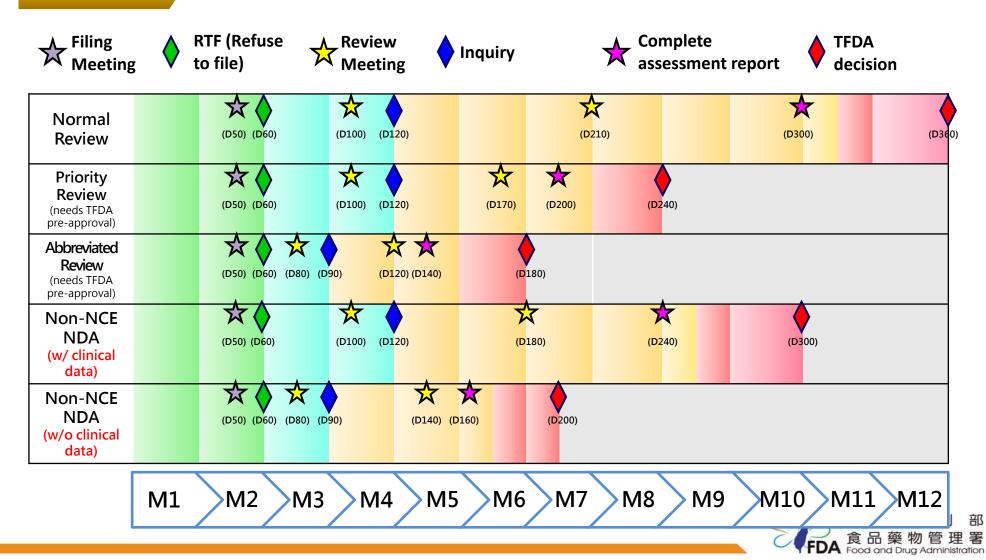
Expedited Programs for NDA





Review Timeline Management

Predictability



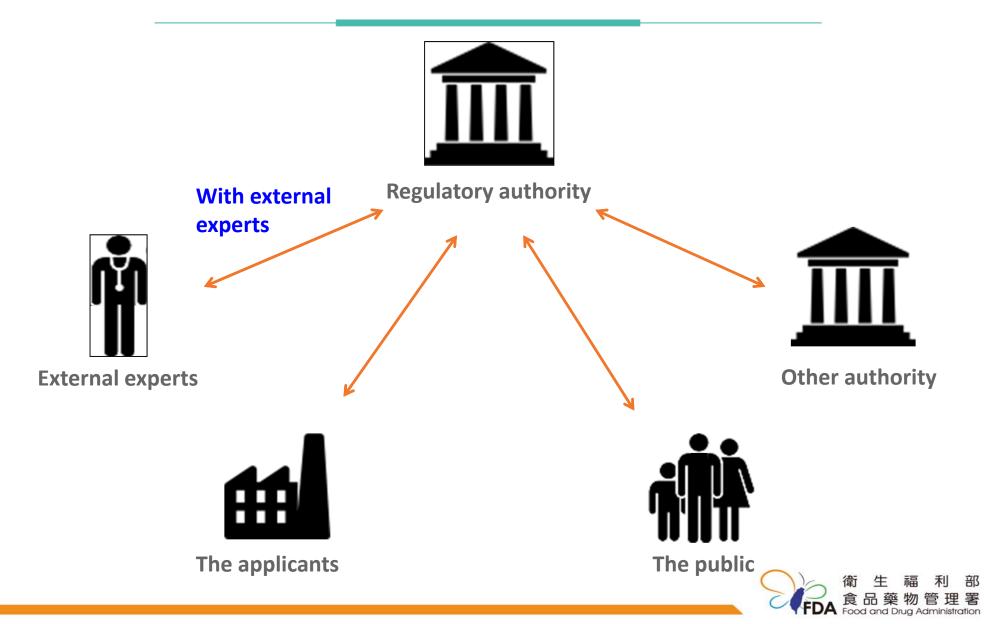
Communication between reviewers and sponsors

- Formal pre-submission consultation
- Consultation on development of new drugs (domestic companies only)
- Letters of inquiry
- Sponsor requested meeting
- Over-the-phone information (informal)
- Over-phone discussions (for applications of post-approval variation only)
- Appeals against final decision



Types of Advice- Examples

- Critical advice
 - trial design, dose selection, nonclinical study, manufacturing and facility issues
- Regulatory plans for submission
- Clinical/statistical outcomes and endpoints, trial size, enrichment designs, Pediatrics
- Safety, the overall safety database, concerns related to particular populations, post-approval pharmacovigilance plans, risk evaluation and mitigation strategies, plans for human factors studies, issues related to evaluation of abuse potential
- Clinical pharmacology and pharmacokinetics
- Nonclinical pharmacology, pharmacokinetics, and toxicology
- Product quality, e.g., proposed shelf life and stability studies, delivery systems, GMP

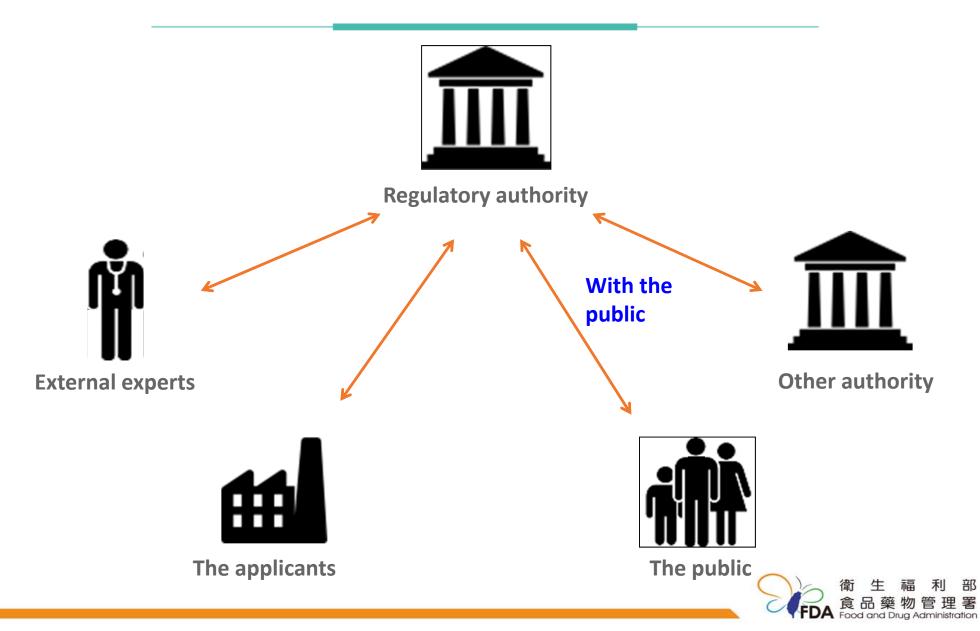


Communications with external experts

- Academics, patient and medical organizations
- Enhancing the available information for better decision making process
- Timely planning the pursuit of applicable experts
- Establishing format-
 - Advisory panels for public opinions
 - Individual invitation for specific issues
 - Maintaining confidentiality and conflict of interest

Still, the Nation has the final decision based on all available information





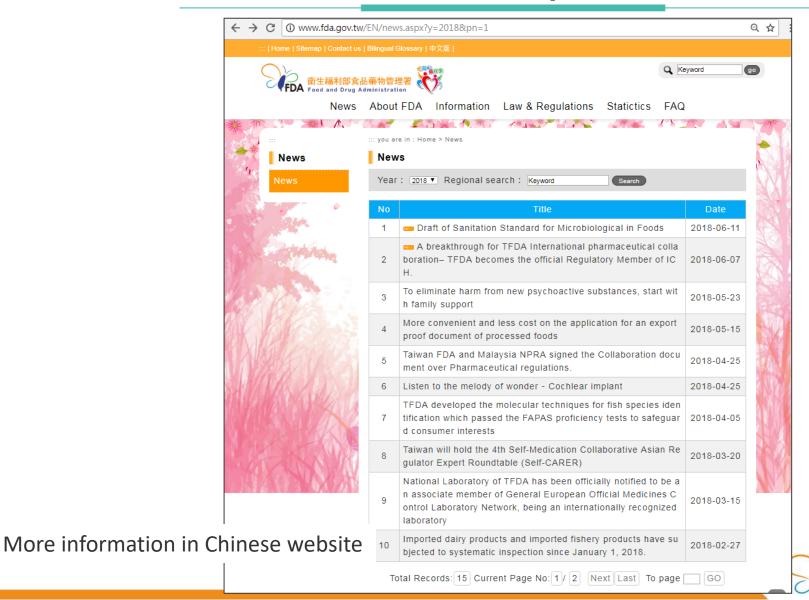
Communications with the public

- Policies and procedures for guidelines, decision-makings, reviews, and accomplishments for public access
- Mechanisms for public input
 - Website postings requesting for input, surveys, public meetings, workshops, advisory boards, medical organizations, etc.
 - For product development, regulatory review, and postmarketing risk management strategies
- Clear messages avoiding public panicking

Many factors affecting RA's ability to develop, disseminate, and oversee effective product communications in an evidence-based manner



Information for the public in Taiwan



Publications for the public in Taiwan

Food & Drug Consumer Newsletter (weekly)



Medication Safety Handbook for New Immigrants

(with Thai, Cambodian, bahasa Indonesia, Vietnamese versions)

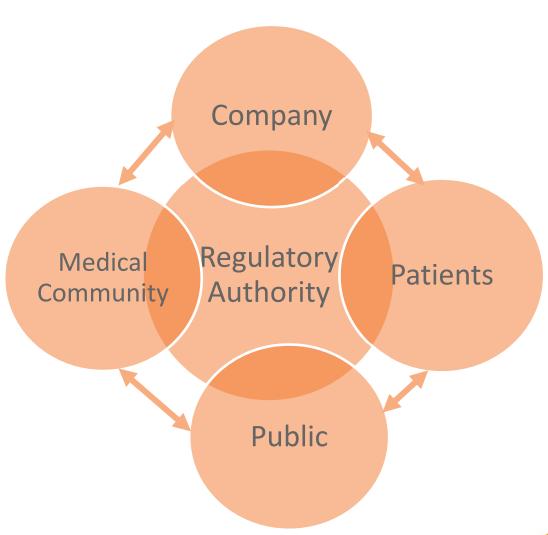


Considerations In Issuing a Communication to the Public

- When and what to issue the communication, including if the issue has been communicated before
- Strength of the evidence
- Issuing party
- Target audience(s)
- Key messages to communicate- quality, risk/potential risk, requesting input?
- Is the communication related to a regulatory action?
- Are there communications to HCPs and patients that is consistent with medical practice without unintended or unanticipated consequences?



Dynamics of Communication





Challenges in Communications

- The science and transparency of decision making process, especially when uncertainties of evidence occur
- How to manage communication in media channels?
- Nation's unique culture
- Moving forward- also need to seek ways to
 - measure the effectiveness
 - understand the audiences, e.g., nations, partner organizations, languages, and uncertainty in messages

More development on the best practice of communications may be needed



Potential Topics for Discussions

- What are the current communication practices in your institution?
- Have you reached the goal of good communication in your institution? What are the gaps?
- What is your planned solution to address the gaps in communication?
- How do you assess the impact of improved communication?



2018 APEC Good Registration Management (GRM) Regulatory Science Center of Excellence Workshop



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Save the Date

September 26 to September 28, 2018 / Taipei Nangang Exhibition Center

Thank you for your attention!

